

DSA
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QUALITY POLICY STATEMENT

DSA specialises in the service, maintenance, repair & installation of products in industrial, commercial and domestic applications.

The DSA Quality Systems Manual ensures that all products and services that are provided by DSA, along with our customer commitment, ensure customer satisfaction. All services & products supplied must not present any hazard to the customer.

DSA accept that a strong commitment to the DSA Quality Systems Manual is vital to customer satisfaction.

DSA Quality Systems Manual procedures ensure that customer requirements are recognised, and exceeded, and that consistent control of these requirements is established, implemented and maintained.

A “Can Do, & Do It Right The First Time”, approach is the key to the DSA Quality Systems Manual and customer satisfaction.

Constant adherence to our policy is the responsibility of all employees and is a requirement aspect of business.